

What we look for:

- Billing Errors
- Key Punch
- Meter Reading
- Demand Based
- Incorrect Rate Application
- Incorrect Tax
- Multiplier/Constant
- Incorrect Application of Surcharges
- Incorrect Implementation of Contract
- Misapplication of Tariff and Contract
- Double Billing
- Billing for Disconnected Lines
- Non Removal of Charges
- Cramming
- Slamming

Savings Opportunities:

- Alternative Tariff/Rate
- Removal of Charge
- Removal of Minimum Charge
- Removal of Make Up Charge
- Reduction or Removal of Tax
- Reduction of Removal of Demand Ratchet
- Third Party Supplier (where applicable)
- Reduction of Contractual Charges
- Correction of Rate
- Reduction in Meter Size
- Reduction of Cost
- Discounts
- Promotions
- Disconnection of Unused Lines
- Consolidation of Billing
- Optimization of Usage/Features

About us...

Expense Reduction Advisors, LLC (ERA) is a professional corporation specializing in Utilities and Telecommunications Cost Management and Expense Control. We are a contingency-fee-based, highly professional cost reduction company with the expertise to help your business realize the tremendous savings and/or refunds that can come through our auditing services. We are a proud member of the Chamber of the Palm Beaches and a registered vendor with The State of Florida.

**Our team of experts will assist
you and your Business and
Save You Money!**



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Free Consultation

Expense Reduction

Advisors

Helping you add more to your bottom line!

If you run a business and are billed for utility services which include:

- ❖ **Telephone**
- ❖ **Electricity**
- ❖ **Gas**
- ❖ **Water**
- ❖ **Sewer**
- ❖ **Cellular Phones**
- ❖ **Internet Service**

Please consider this:

Over 80% of all Telecommunication bills contain errors!

Over 70% of all Utility Bills are billed incorrectly!



“An Undetected \$5 per day billing error can become a \$9,000 problem over 5 years!”

Call us today at (888) 566-1305

What we do...

Expense Reduction Advisors provides in depth audits of Utility, Telecom and Cellular invoicing to identify opportunities for cost control and management, uncover errors and secure client savings, refunds or both!

If we are unable to find a refund or savings through our auditing service, **there will be no charge to you**. In other words...if we cannot reduce your costs we do not get paid!



Why is it important to Audit your Utility & Telecom Bills?

Over 70% of Utility bills contain errors!

Over 80% of Telecom bills contain errors!

What we hear most from our clients regarding their utility bills is "if the bills look right, if the trend fits within expectations then we assume the bills are correct and we pay them".

Does this sound familiar?

The utility companies write the tariffs and the telephone companies write the (USOC) Universal Service Order Codes in industry language. What this means is that unless you have specific industry training in how to read these tariffs and codes, it is nearly impossible to verify the accuracy and cost effectiveness of billing using customer service records.

To make matters even worse, the utility and telephone companies put the burden on the customer to identify errors and overcharges!

Our Featured Audit Service Includes:



- Audit of present and prior years of utility bills for errors, overcharges & misapplied tariffs. Utility audits include electric, natural gas, water and sewer. Audits encompass records up to 36 months or prior billing.
- Highly detailed audit of telecommunications expenditures to include local, long distance, data, CLEC, ILEC frame and wireless services. In addition we monitor the current changes occurring in the deregulation of the local phone industry.
- We provide a detailed report analysis illustrating current utility and telecom usage, total costs, definition of billed tariffs, and recommendations for cost reductions. Post audit tools can be employed to perform, correspond and negotiation on the client's behalf to rectify billing errors and request refunds.
- Perform audit process off site to minimize time & assistance from client companies.
- Competitive market consultation on local & long distance telecommunication rates.
- Monthly Utility and Telecommunication Cost Management services.

Why Expense Reduction Advisors?

- Industry Knowledge and Expertise.
- Utility and Telecom audits is all we do.
- First hand real world experience based service.
- We understand the industry language, tariffs and Universal Service Order Codes (USOC).
- Our team of auditors has over 50 years of experience in the utility and telecom industry.
- We have already performed thousands of audits in 48 states, Canada, Mexico & Puerto Rico.
- Attention to detail, our auditors audit everything right down to the smallest detail. Our fees are contingent based, meaning if we do not find a refund or savings we do not get paid!
- Start adding more to your bottom line. Call today to learn how. It doesn't cost you anything.

Remember The Bottom Line is ...



It's **YOUR** money! Are you comfortable with your utility and telecom budget? It is our focus to assist you and make your business more profitable by reducing your utility and telecom costs.

Simply put, *if we cannot reduce your costs, we do not get paid!*